



Tehnološko okoljski in logistični center d.o.o.  
Dekani 3a, SI-6271 Dekani



**SLOVENSKA  
AKREDITACIJA**  
SIST EN ISO/IEC 17025  
**LP-093**

## QUALITY MANAGEMENT SYSTEM POLICY

Quality is a key factor in long-term success and viability. Provision of services in accordance with regulations, baseline standards and system documents is our obligation.

All our employees are committed to implementing quality policy, making decisions regarding the establishment, implementation, maintenance, continuous improvement and development of the quality management system in accordance with the requirements of the SIST EN ISO/IEC 17025 standard, taking into account two keystones - efficiency and performance.

### Quality policy objectives:

- **Sound and successful business,**
- **Quality testing, which is ensured through the use of verified and documented test methods, the validation by means of participation in inter-laboratory comparisons, the use of certified and reference materials,**
- **Trust and satisfaction of service customers, which is monitored by recording and evaluating complaints and praise,**
- **Prevention of deviations and remedy of non-compliances,**
- **Continuous education and training of employees with the aim of achieving a higher level of knowledge,**
- **Continual improvement of procedures, both in terms of quality and prevention of occupational hazards and risks,**
- **Employee satisfaction, which is achieved through good interpersonal relations.**

Dekani, 14.11.2018

Ankica Budan Hadžalić

Managing Director